

**REGIONE SICILIA
ISTITUTO REGIONALE D'ISTRUZIONE SECONDARIA SUPERIORE
"FRANCESCA MORVILLO"**

**PROGRAMMA SVOLTO LINGUA INGLESE ANNO SCOLASTICO 2019-2020
DOCENTE MARIA DEBORA LEONARDI
CLASSE V TURISMO**

LIBRO: ON THE ROADS

Types of tourism; what is tourism, Origin of the word tourism
A bit of history; Touring the past; Key moments in the history of tourism.
Thomas Cook, the founder of mass tourism.
The tourism chain system; Marketing and promotion.
T&T industry organization; Tour operator, travel agent, customer care;
The travel agent , language in use
Informal letters and email; Business letter; Letter format layout; Enquires
Environmental, social % cultural impacts of tourism.
Method of travel; Rail transport, Eurostar; The Orient Express.
Road transport; Types of buses & coaches; Car rental; Customer care.
The rail & Road travel language in use.
Types of accommodation, Services & Self-catering accommodation;
Wto classification on hospitality establishments;
Classification by Theme, by Target, by Location, by Star rating.
Hotel facilities, Amenities & Services
The guest's stay, Room division; Main duties; The hotel guest cycle.
The travel knowledge, The world clock.
Introduce a city/town; On the continent; In the UK, The home counties;
London; London transports, London pass; London underground.
Scotland, Edinburgh, Northern Ireland
American western tour; New York City
Grammatica: Present perfect continuous; Conditionals (If clause).

***LA PROGRAMMAZIONE INIZIALE NON E' STATA PORTATA A TERMINE A CAUSA
DELL'EMERGENZA COVID 19.***

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